

**THE WAY YOU ORDER MEDICATION ON OUR WEBSITE HAS CHANGED**

The 'old' and 'new' medication ordering systems were running in parallel on our website between January 2015 and the 31<sup>st</sup> July 2015 to help allow patients time to migrate to the 'new' medication ordering system.

**We apologise for any inconvenience caused but due to NHS regulations we have now had to cease the 'old' medication ordering system.**

**If you wish to continue to order medication via our website you will need to:**

1. Complete the 'Patient Access Application Form' which can be downloaded from our website or collected from the Practice.
2. Bring this form into the practice with proof of identity (such as passport, utility bill, driving licence)

You will then receive a registration letter in the post or we will provide it to you when you visit the practice. This letter will provide all the necessary information to allow you to create a new online account. Once you receive the letter please go to our website:

[www.fressingfieldmedicalcentre.co.uk](http://www.fressingfieldmedicalcentre.co.uk)

& scroll down to the bottom of the screen and you will see the following:

**“If you have received a registration letter from us to order your prescription via our new system Patient Access please [click here](#)”**

If you click on this you will be able to register your details from the letter.

Once registered you will be able to order repeat medication via the 'Order Repeat Prescriptions' icon at the bottom of the home page on our website.

This new system offers many benefits:

- You will also be able to book appointments online.
- The medication on your repeat slip is automatically loaded into the system so there is no need to add or change medication in the system.
- You will be able to access summary information that is held on your health record, such as allergies.

**\*\* IMPORTANT \*\***

**Please remember to type the site that you wish to collect the medication from in the message section. If you do not tell us where you wish to collect your medication it will be defaulted to a collection location of Fressingfield.**

**PLEASE NOTE IF YOU ALREADY BOOK APPOINTMENTS ON OUR WEBSITE YOU WILL NOW BE ABLE TO REQUEST YOUR REPEAT PRESCRIPTIONS TOO, YOU DO NOT NEED TO REQUEST ANOTHER REGISTRATION LETTER**